



Census 2000 Language Program

The goal of the Census 2000 Language Program is to provide census information and assistance in languages other than English to make it easier for the public to complete census questionnaire.

Types of Materials Available

Census 2000 mailout/mailback questionnaires will be printed in six languages - English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.

Language Assistance Guides will be produced in 49 languages other than English.

Methods for Obtaining Foreign Language Questionnaires and Language Guides

Households receiving the advance letter will have the option of requesting questionnaires in any of the five languages other than English or language assistance guides.

Households that do not use the advance letter option or do not receive a letter because a census worker enumerates them, can rely upon the census worker to use translation job aids and the available guides to lower the language barrier.

Households that believe that they did not receive a questionnaire can also obtain a "Be Counted" form that will be available in any of the six languages; forms will be placed in walk-in questionnaire assistance centers and other community locations.

Language Assistance Guides and "Be Counted" questionnaires in foreign languages can also be obtained from regional census centers, local census offices, and questionnaire assistance centers.

Outlets for Providing Language Assistance

Staff at more than 60,000 questionnaire assistance centers will provide assistance in English and other languages and dialects. Telephone questionnaire assistance operators will be able to assist respondents in Spanish, Chinese, Tagalog, Vietnamese and Korean, as well as English.

Bilingual interviewers who speak languages spoken in the areas they will enumerate will also be given foreign language guides to

assist in translation.

Reproductions of the Census 2000 Language Assistance Guides will also be available on the internet at www.census.gov beginning in March 2000.